

Administrator and Developer for our SaaS/IaaS Infrastructure (f/m/d) Germany

Don't apply for just any job, apply for the job you deserve!

OTRS is not only world's leading provider of the open source help desk software, our career opportunities are also highly presentable! Being creator and source code owner of the OTRS product suite we are looking for new team members. Become a part of OTRS and apply now.

We offer:

You will write code with us and much more! Specifically, that means:

- Together with us, you will plan and accompany the further expansion of our software-related infrastructure
- You are the most important part when it comes to implementing the concept and coordinating the team
- You are the technical contact person, take preventive measures for errors and are responsible for providing structured analyzes in case of errors
- You will implement the developed concept in cooperation with our international branches

Your Profile:

You love to program and software excites you? Then this is the right place for you! Read here what we also like about you:

- You have an excellent knowledge of Shell programming (e.g. Bash vs. POSIX)
- You have deep knowledge of source based Linux distributions (such as Gentoo, Linux from Scratch)
- Experience in administration of larger Linux / Unix networks (e.g. Puppet, chef.io) is beneficial, also expert knowledge in the areas of Monitoring, Cluster, Virtualization, SSH, MTA, MySQL, Apache and SAML are beneficial
- You reject the implementation of short-term workarounds in favor of structured and long-term maintainable and efficient structures and processes
- You like to work independently, are communicative and proactive in working with your colleagues
- Your English language skills are exceptional and you feel at ease in an international environment



Are you interested?

Please apply through email at career@otrs.com

Further Questions?

Contact us at +49 (0)6172 – 681988-51.