Network Administrator (f/m/d)
Home Office

Don’t apply for just any job, apply for the job you deserve!

OTRS is not only attractive as a software, but our career opportunities are also highly desirable! As the service provider and manufacturer of the world’s leading service management solution OTRS, we are looking for new team members.

We offer:

Being a network administrator at OTRS you are part of an international team, offering OTRS support to our customers around the world. In this position you can use your technical expertise to:

- Be central partner and single point of contact for when setting up and monitoring of VPN connections in an enterprise environment (Checkpoint and Fortigate).
- You are responsible for maintaining and optimization of the used IP networks.
- Together with your colleagues you are maintaining Linux based installations.
- You create concepts for functional and/or technical tasks related to OTRS products and services.

Your Profile:

You enjoy combining business and IT in a customer facing role? Then you’ll for sure also fulfill the following requirements:

- You bring along comprehensive knowledge dealing with LoadBalancers, routers, switches and firewalls.
- You are well familiar with standard services such as Apache/Nginx, MTA, MySQL/PostgreSQL and working on the command line isn’t rocket science for you.
- Excellent knowledge of German and English (oral and written) rounds off your requirement profile.
- Nice to have: Shell Scripting and Tomcat knowledge, ITIL experience, knowledge of SAML, Pacemaker and configuration management tools such as Puppet/Chef.

Are you interested?
Please apply through email at career@otrs.com
Further Questions?
Contact us at +49 (0)6172 – 681988-51.