



OTRS Customer Solution Specialist (f/m/d) Hungary

Based in Hungary

Don't apply for just any job, apply for the job you deserve!

OTRS is not only world's leading provider of the open source help desk software, our career opportunities are also highly presentable! Being creator and source code owner of the OTRS product suite we are looking for new team members. Become a part of OTRS and apply now.

Being a **Customer Solution Specialist** at OTRS couldn't be more diverse. You counsel and support our customers in the realization of entire OTRS projects and offer the best OTRS support. You optimize business processes, hold workshops and trainings for OTRS user and administrators and convey comprehensive product knowledge. Sounds like your dream job? Then you'll surely also meet the following requirements...

We offer:

- Diverse and exciting tasks with a wide range of individual responsibility and a high-level of independence
- The chance to contribute and implement your own ideas
- A dynamic, international team with strong team spirit and flat hierarchies
- Modern work equipment (MacBook, iPhone, etc.) as well as a great working atmosphere and regular team events

Your Profile:

- You have a successfully completed training as an IT specialist and have experience in the areas of Managed IT Services and ideally Open Source
- Very good knowledge in the administration of Windows and LINUX distributions as well as knowledge of process modeling (UML, BPMN, YAWL) and web technologies (HTML, XML, AJAX/Javascript)
- Friendly, kind, punctual and eloquent appearance combined with the ability to clearly explain IT-topics to laypersons
- Ability to work on various projects at the same time, capacity to adjust quickly to new situations
- You have a strong command of English - spoken and written
- Determination and a high-level of personal initiative