

Junior OTRS Consultant (f/m/d)

Don't apply for just any job, apply for the job you deserve!

OTRS is not only provider of the internationally successful ITSM Software, our career opportunities are also highly presentable! Being creator and source code owner of the **OTRS** product suite we are looking for new team members.

Being a **Junior Consultant** at **OTRS** couldn't be more diverse. You counsel and support our customers in the realization of entire **OTRS** projects from implementation to configuration. You optimize business processes, hold workshops and trainings for **OTRS** users and administrators and convey comprehensive product knowledge. And since our consultants are extremely well-rounded, you also evaluate opportunities for follow-up business and examine our customers' IT landscape together with our sales team. Sounds like your dream job? Then you'll surely also meet the following requirements...

We offer:

- Extensive and sustainable onboarding.
- Possibility to work from home office, flexible working hours.
- Your area of operation will be 20% onsite meetings, 80% home office.
- Company car, modern work equipment (MacBook, iPhone, etc.) as well as a great working atmosphere and regular team events.
- A dynamic, international team with a strong team spirit and flat hierarchies.
- Excellent career opportunities and the chance to realize your own ideas.

Your Profile:

- You have a College degree or apprenticeship in computer science / IT sector (e.g. in the area of system integration, IT management or similar).
- Ideally, you have already gained some experience in the administration of Linux landscapes and ticket systems.
- You are reliable, communicative, can structure yourself well and also enjoy interacting with people, furthermore you possess a high level of determination and personal initiative.
- You have a class B driving licence and are willing to travel.
- You speak business-fluent German and English.

Ready for your next step? Join OTRS!



Are you interested?

Please apply through email at career@otrs.com

Further Questions?

Contact us at +49 (0)6172 – 681988-51.