

# Process Consultant (f/m/d)

**Don't apply for just any job, apply for the job you deserve!**

**OTRS** is not only attractive as a software, but our career opportunities are also highly desirable! As the service provider and manufacturer of the world's leading service management solution **OTRS**, we are looking for new team members.

## We offer:

As a **Process Consultant (f/m/d)** at **OTRS** you are part of an international team and realize various projects up to implementation and configuration. You will design complete **OTRS** systems for our customers or extend them according to their requirements. In this position you can also expect the following:

- Varied and exciting tasks with a great deal of personal responsibility and a high degree of independence.
- You will be part of an international team with a strong team spirit, a great working atmosphere and regular team events.
- You receive your consulting assignments from our sales team, directly via our OTRS. You plan the trip yourself and our office team takes care of the booking.
- Your tools: MacBook, iPhone & further equipment for your home office as well as a company credit card after successfully completing your probationary period.
- First class train travel and accommodation in business hotels.
- Short-haul flights: Economy class - bonus points will be credited to your own account.
- Your area of operation: 20% on site meetings, 80% home office.

## Your Profile:

- You have a degree in Computer Science or business equivalent. In addition, you have first practical consulting experience.
- You have very good knowledge in process modeling (UML, BPMN, YAWL) and are familiar with web technologies (HTML, XML, AJAX/JavaScript and JSON/Rest).
- You are friendly, punctual, articulate and can make complex topics understandable to lay people.
- You are a team player who can quickly adapt to new situations. You also keep a cool head and deliver high-quality work under time pressure.
- You have fluent German and very good English skills.
- Determination, the ability to think abstractly, creativity and a high degree of initiative are among your strengths.
- Your curiosity about the **OTRS** universe and desire to learn make you a perfect fit for this position.



**Are you interested?**

Please apply through email at [career@otrs.com](mailto:career@otrs.com)

**Further Questions?**

Contact us at +49 (0)6172 – 681988-51.