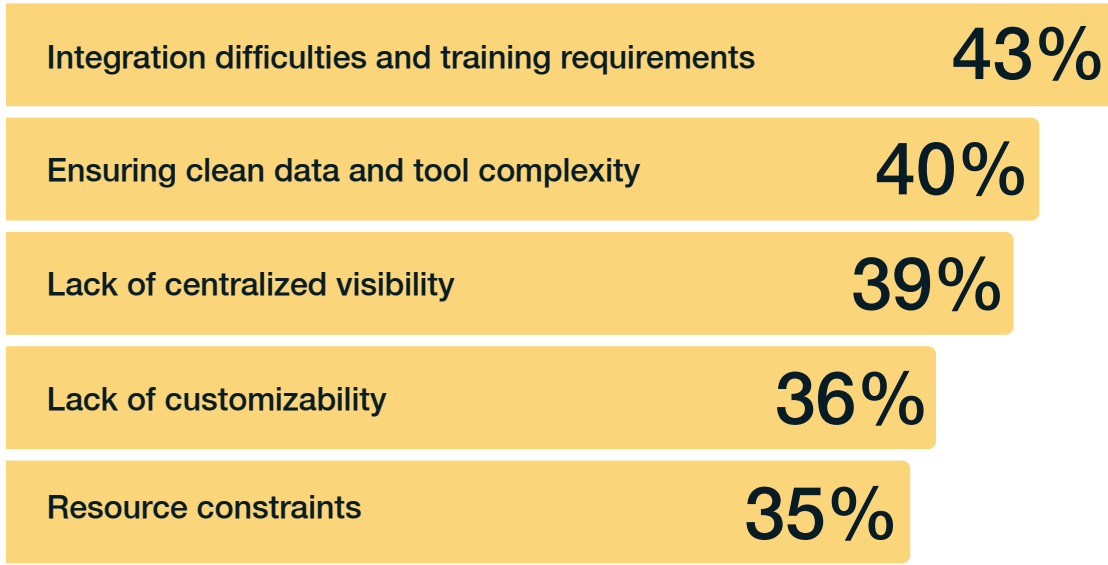


OTRS SPOTLIGHT: CORPORATE SECURITY 2023

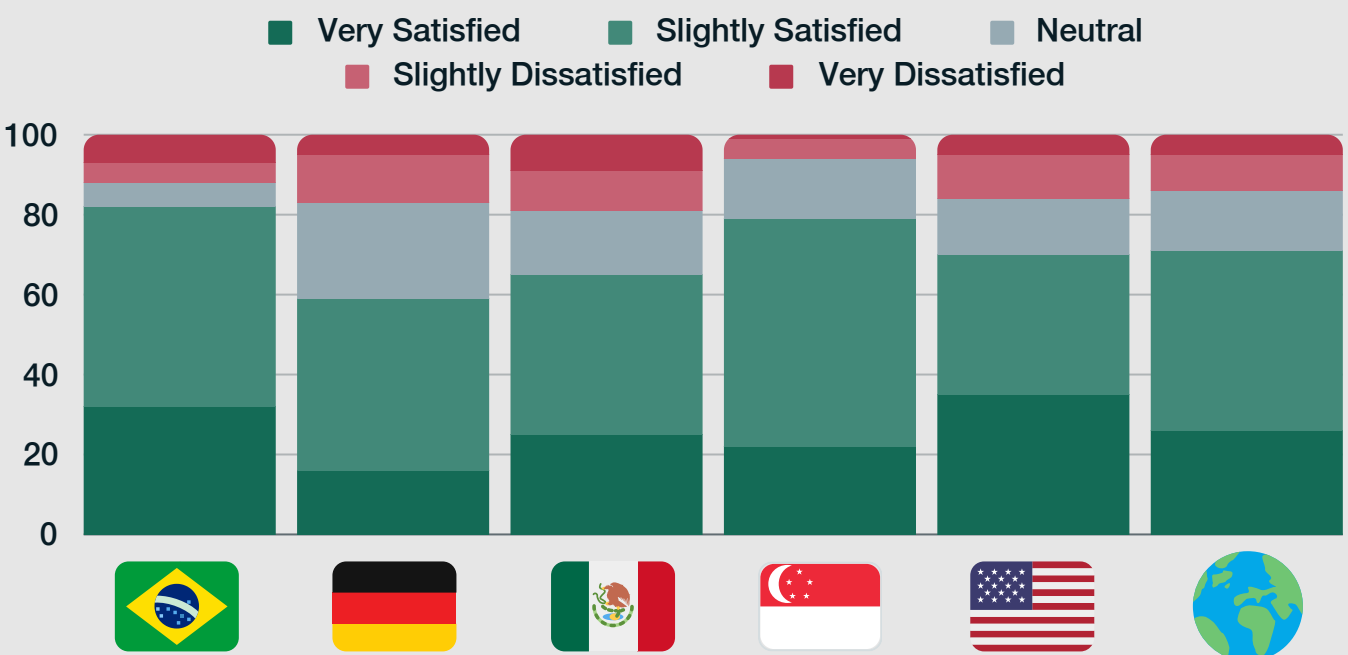
Part 3: Tools & Interoperability

To effectively protect organizations from cyberattacks, mitigate risk, and respond to incidents, IT security teams need a plethora of tools. How well these work together can make all the difference.

What are the main challenges you face when managing and maintaining multiple security tools? (Survey average)

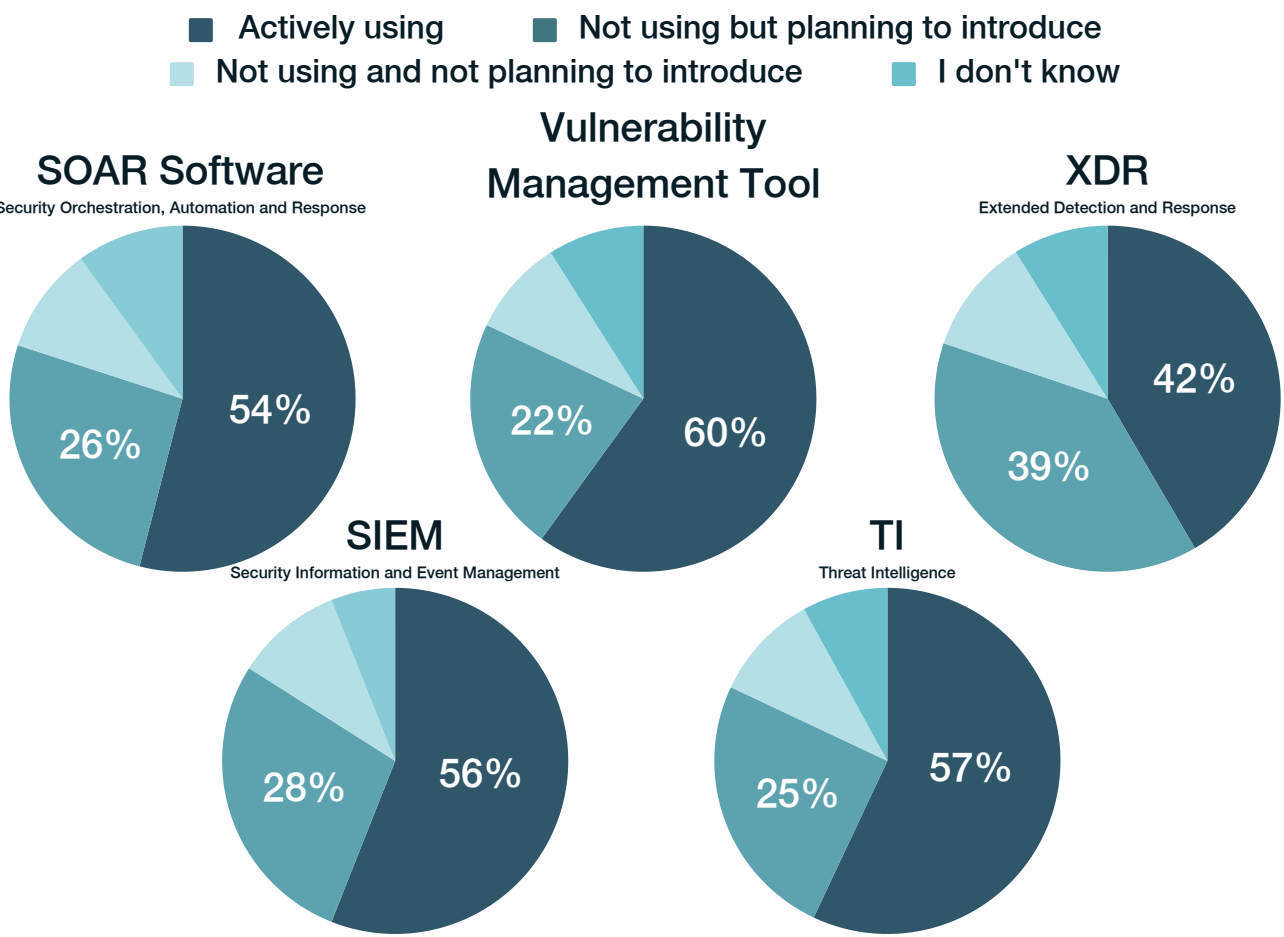


How satisfied are you with the integration and interoperability of your current security tools?



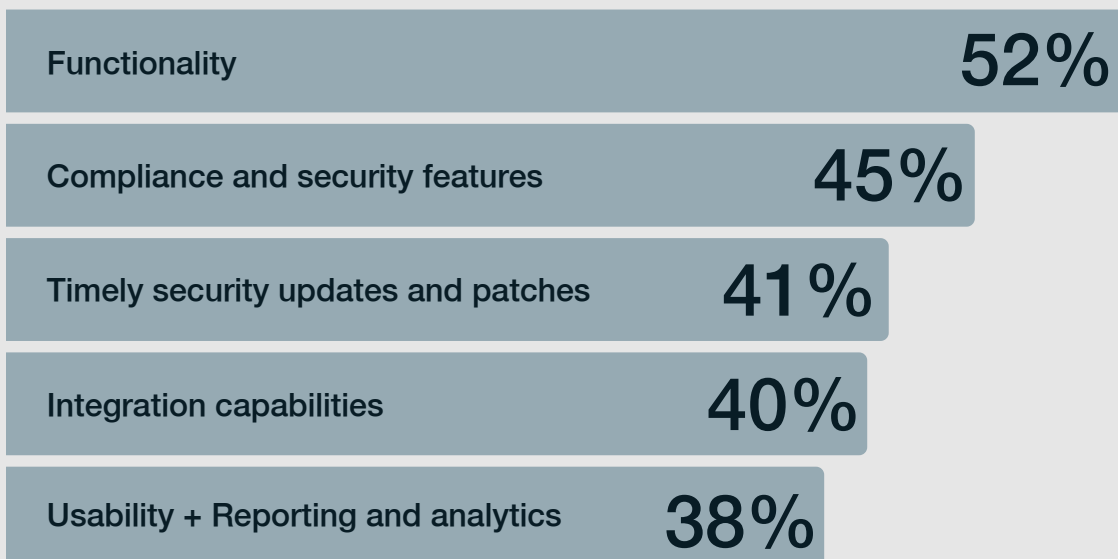
Many teams plan to invest in new tools...

Which of the following do you use or are you planning to use as part of your security toolkit? (Survey average)



... and care more about functionality than cost.

The 5 most important criteria for IT security specialists when shopping for software solutions (Survey average):



Teams already using SOAR software attest to its return on investment.

In what ways does SOAR software support your SOC (Security Operations Center)? What are the exact benefits? (Survey average)

