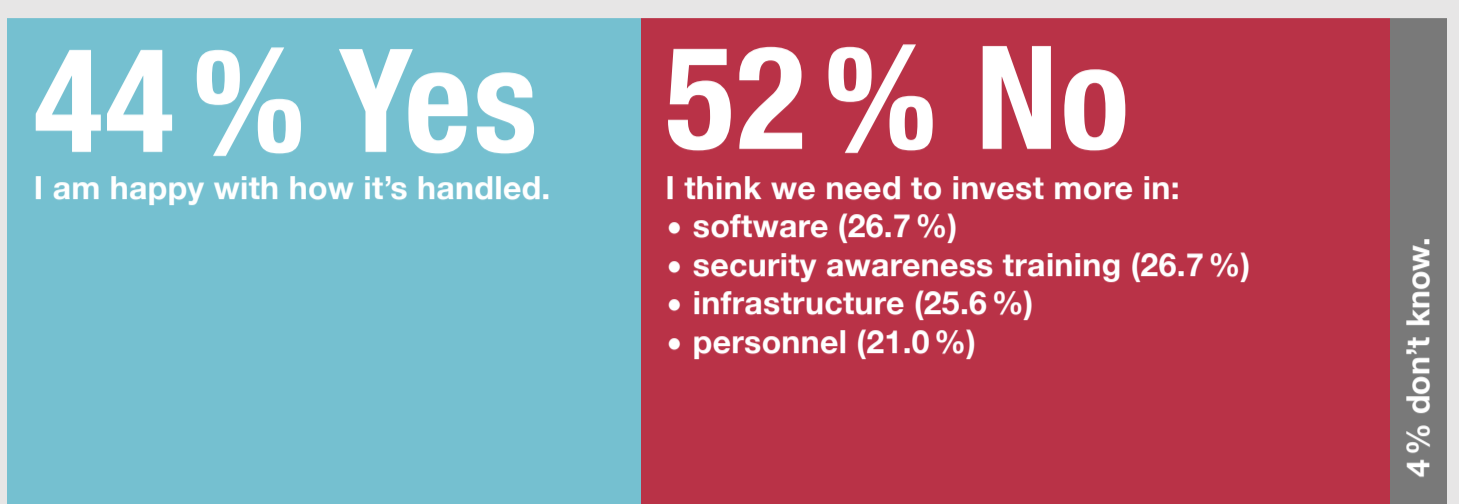


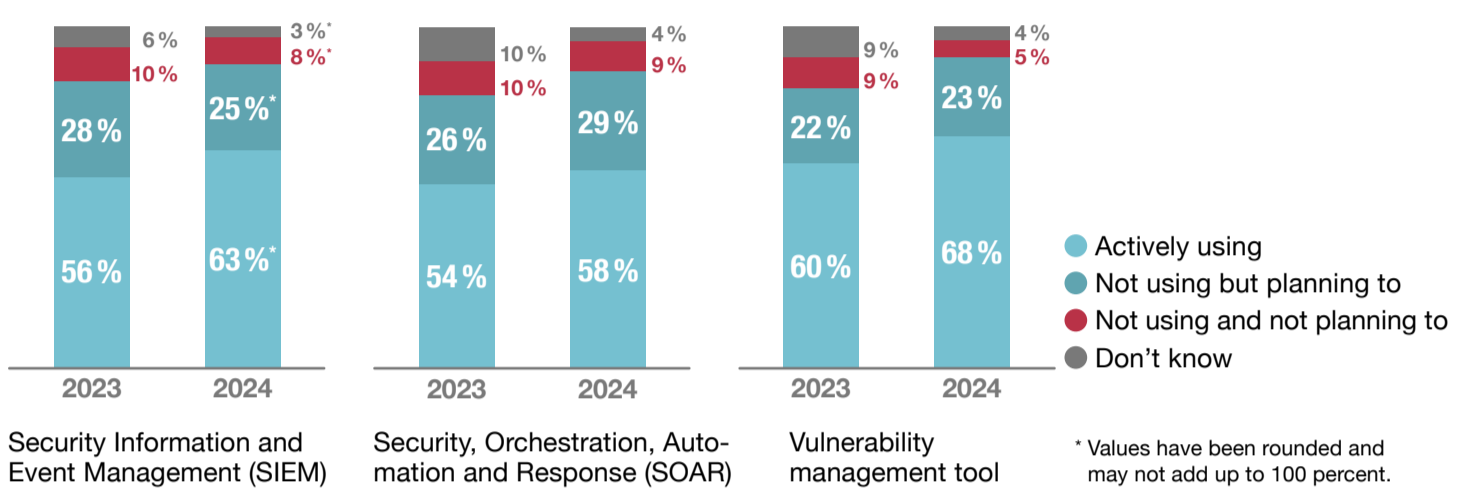
# OTRS Spotlight: Corporate Security 2024

## Part 3: IT Security is Gaining Importance in the Boardroom

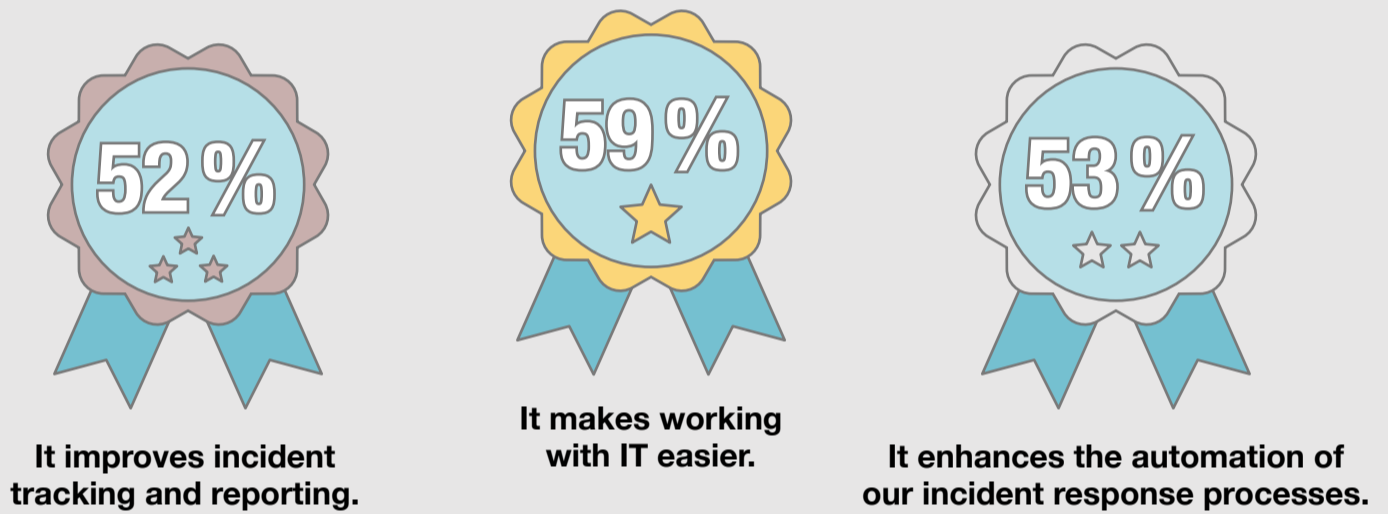
Do you feel that IT and cybersecurity receive enough funding in your organization?



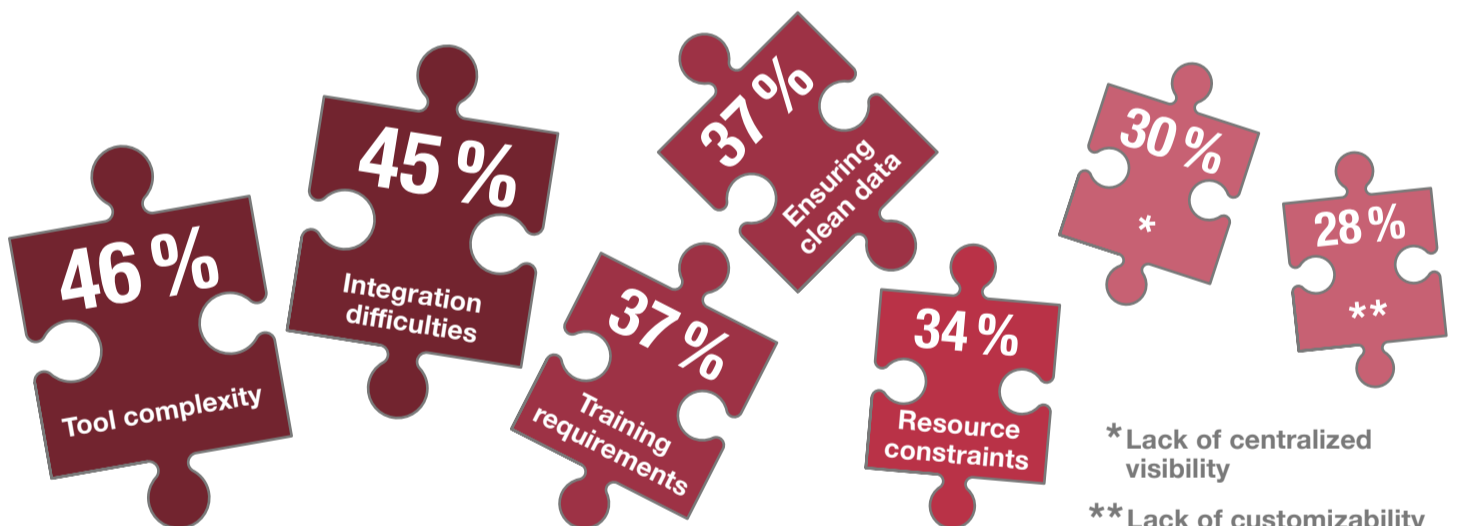
The use of various security tools has increased compared to the previous year.



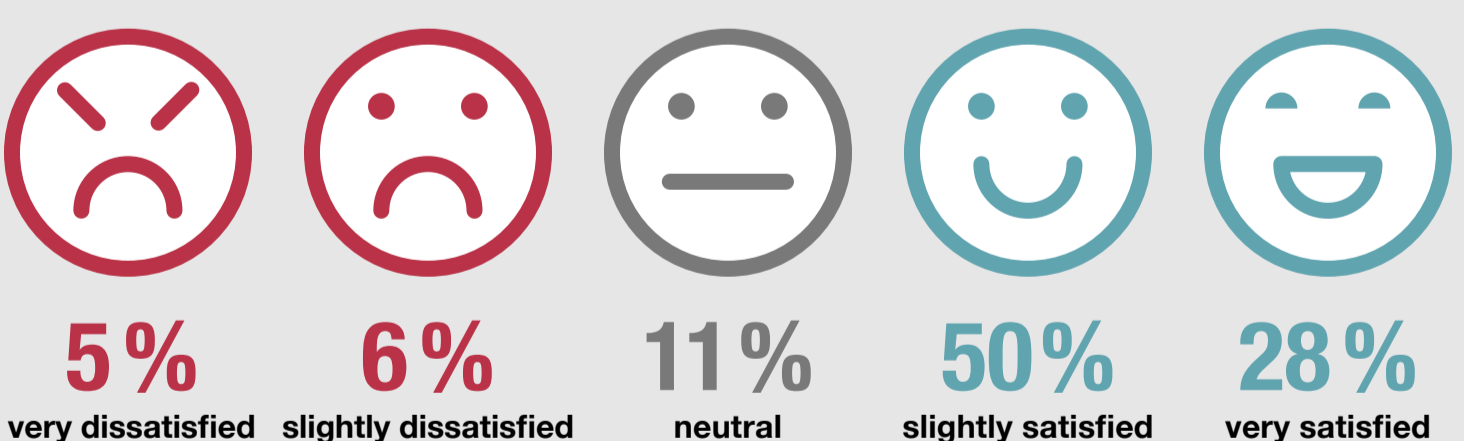
In what ways does SOAR software support your SOC (Security Operations Center)?



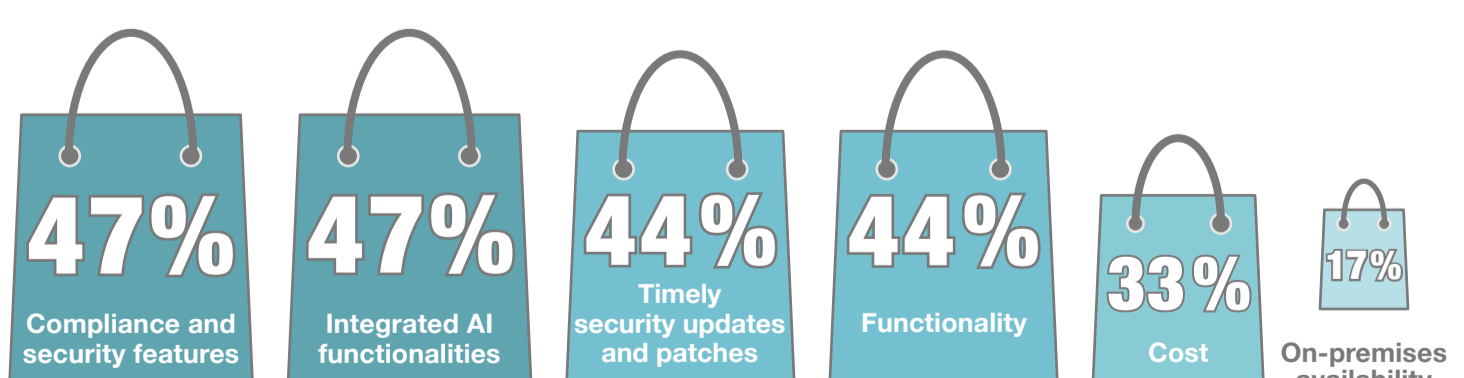
Managing and maintaining multiple security tools brings its own challenges for security teams.



Despite all the challenges, most security teams are satisfied with the integration and interoperability of their current security tools.



In shopping for software solutions for the IT and cybersecurity organizations, which are your most important criteria?



The data used is based on an online survey conducted by Pollfish Inc. on behalf of OTRS AG, in which 476 IT and cybersecurity professionals in the U.S., Germany, Brazil, Mexico, Australia and Malaysia participated between August 22 and September 17, 2024. Unless otherwise indicated, all figures refer to the average of all countries surveyed.